Assessment &

Accreditation Process of NAAC in Revised

Accreditation Framework Dr. Ruchi Tripathi

ASSISTANT ADVISER NATIONAL ASSESSMENT AND ACCREDITATION COUNCIL (NAAC) BENGALURU

Need for Revised Accreditation Framework

- Need for Objective, transparent and robust system of accreditation
- A methodology that can emphasize more on objectivity and rule out subjective judgement
- A framework that can establish scores quantitatively.
- Integrate performance of the institution in Seven broad criteria (about 70%) including Student Satisfaction Survey, perception of the Peer group (about 30%).
- Performance of the institutions can be analysed as metric level, Key indicator level or criteria level.
- The methodology that is transparent and completely ICT enabled, so that assessment results can be obtained quickly.

Strategies for un-influential results and can be best representation of the real world

Implementation of Revised Accreditation Framework

- The preparation of RAF began in June 2016
- By forming different Core Work groups the design and metrics started then
- The formalities of development of portal based application processing was initiated in June 2016, initially designed to be a window based process.
- By July 2017, the first window was inaugurated and the maiden process of RAF began.
- Many hurdles and challenges were faced and resolved during the implementation phase.
- Introducing key indicators on Alumni engagement and Student satisfaction survey.

Data validation by external professional agencies

Key Features of Revised Accreditation Framework

- Total 13072 accreditation visits (includes multiple cycles) covering 598 universities and 12474 colleges.
- Grade Break Up of Institutions accredited as on 09/08/2019. 1891 Institutions are A grade, 5523 Institutions are B grade & 950 Institutions are C grade
- Facilitating quality and excellence by establishing Internal Quality Assurance Cells (IQACs) and series of good practices and quality initiatives.
- > System Generated scores(SGS) with combination of online evaluation(70%) quantitative data based and peer judgment (30%) qualitative data based
- Significant difference in evaluation of Universities, Autonomous Colleges and Affiliated/Constituent Colleges.

Fee structure for A&A process

(**IIQA)-** Rs. 25,000/- + GST 18%.

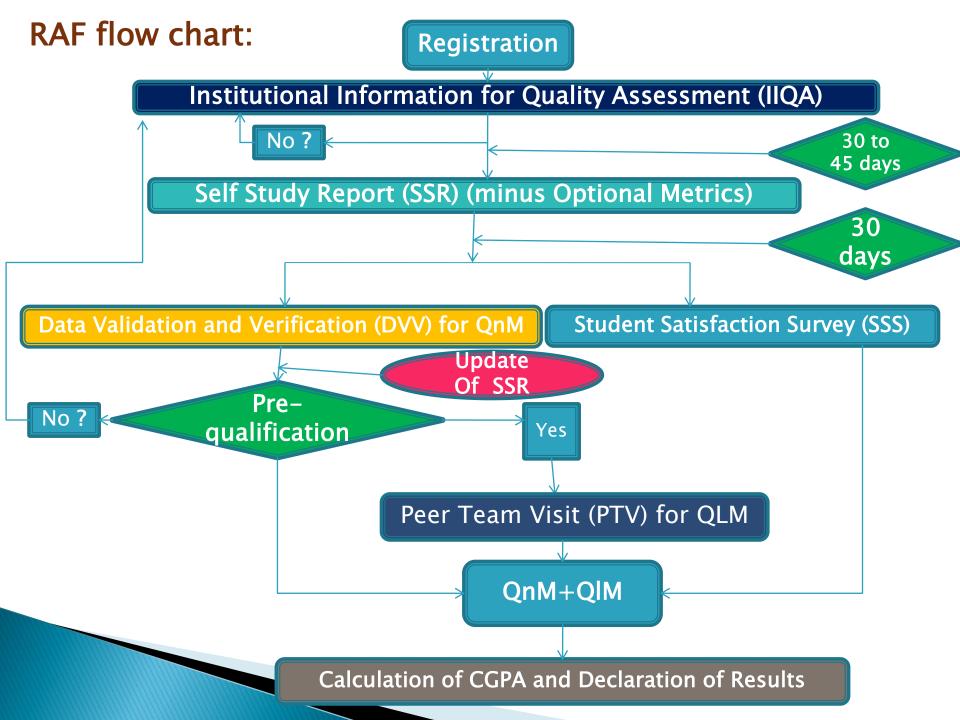
- **General College with multi faculty** viz., i.e. Arts, Commerce and Science - Rs. 1,85,000/- + GST18%.
- **General College with mono faculty v**iz., Arts/Commerce/Science/or any other – Rs. 1,25,000/- + GST18%.
- **For Universities and Professional Institutions:-** 1 to 10 departments -Rs. 3,75,000/-+ GST18%. More than10 departments - Rs. 7,50,000/-+GST18%
- The accreditation fee will be limited to a maximum amount of Rs. 7,50,000/- + GST18%, per institution.
- Logistics Fee: for Colleges Rs.1,50,000/- + GST 18% for Universities & Professional Institution Rs.3,00,000/- + GST 18%

Eligibility Criteria

Higher Education Institutions (HEIs), with a record of at least two batches of students graduated, or been in **existence** for six years, whichever is earlier, are eligible to apply for the process of Assessment and Accreditation (A&A) of NAAC, and fulfil the other conditions or are covered by the other provisions, if any.

The Process for Assessment and Accreditation

- 1. Institutional Information for Quality Assessment (IIQA)
- 2. Self-Study Report (SSR)
- 3. Data Validation and Verification (DVV)
- 4. Student Satisfaction Survey (SSS)
- 5. Peer Team Visit.
- 6. Institutional Grading.



1- Institutional Information for Quality Assessment (IIQA)

HEI Portal	=			Fil	ling:				L TEST COLLEGE
AISHE Id: C-12340	1		64.29%		View filler	ed details		View IIQA co	mpliance
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Higher Education Institution					Information for Quality A				
Dashboard				(For	all Colleges including Autonomo	ous College	25)		
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Manage SSR <		Name of Higher Education Institution		TEST COLLEGE					
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Guidelines		Years of graduation of the last two batches		Year 1	2018		Year 2	2017	
FAQ									
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Registration Process

<u>www.naac.gov.in</u>

Apply online Apply HEI Login

New Registration

- Institution mail id is log in id & {Name of Institutions, Type of Institution, AISHE(C-college, S- stand alone college), email ID, Mobile number & Are you previously Accredited-yes, no}
- After completion of registration, an auto-generated email to the registered email id which contains a link for activation along with login credentials for accessing the HEI portal.
- The link for activating the HEI portal is valid with in 7 days

- On successful Completion of Registration, a HEI portal is created which is specific to your Institution. For all future submissions HEI may login to their portal (HEI portal) with the credentials (Institutional Email id, Password) which are received in HEI's registered email id.
- Institution needs to submit all applications, send communications to NAAC only through HEI portal.
- In case you have forgotten the password, Click on "Forgot Password" option and follow the instructions to reset the password.
- For any queries regarding credentials please contact NAAC helpdesk naachelpdesk@gmail.com .
 In all your communications, kindly mention
 College Name, AISHE ID/ Track ID and Contact number.

IIQA Application

- Institution has to submit the IIQA application through the HEI portal. Please note the system will automatically display the Cycle number in the IIQA application based on the registration record.
- Using the tabs (Basic Eligibility, Affiliation Compliance, Profile Information, Academic Information, Quality Information) proceed for completing and submitting the IIQA
- Please verify and edit the data/information prior to submission.
- For IIQA fee details, please visit NAAC website. NAAC accepts only online Payments.
- All documents to be uploaded in pdf format only and should not exceed 1 MB.

Documents for Colleges/University

- Affiliating University(ies) letter(s) for the current academic year for all the programs offered by the HEI. In case the HEI is not having affiliation for the current academic year (for all or some of the programs offered), the HEI need to submit the latest affiliation letter(s) along with the copy of the request letter / application and fee details (as applicable) sent to the University for renewal of affiliation.
- Approval of UGC/MHRD/State government for establishment of the University(in case of University)
- Current academic year approval letter from Statutory Regulatory Authority (SRA) like AICTE, MCI, BCI, PCI, etc... if applicable. However in case of BCI, if the HEI does not have the approval letter for the current academic year then HEI need to submit University affiliation letter for the current academic year for all the programs covered under BCI. Along with the above the HEI should submit a copy of the latest BCI approval and the copy of the application and fee submitted to BCI for extension of approval for the current year.

- Colleges with CPE / CE / UPE Status Latest letter from UGC awarding CPE / CE Status.
- **Autonomous Colleges-** Latest letter from UGC conferring Autonomous Status.
- Upload the latest **AISHE certificate** which specifies correct college name. Do not upload the PRINT COPIES of detailed data sheets uploaded on AISHE portal. All the institutions intending to apply for Assessment and Accreditation by NAAC need to mandatorily upload the information on All India Survey on Higher Education (AISHE) portal. AISHE code (reference number) is one of the requirements for Registration.
- If there is a change in name, submit approval of the affiliating University indicating the change. HEIs covered by any SRA / UGC should also submit the approvals from the respective SRA/UGC indicating the change.
- Standalone institutions should submit equivalence certificate (UG/PG) from AIU or any other governmental agencies.

Submit SRA or other governmental agencies approval for standslone institutions.

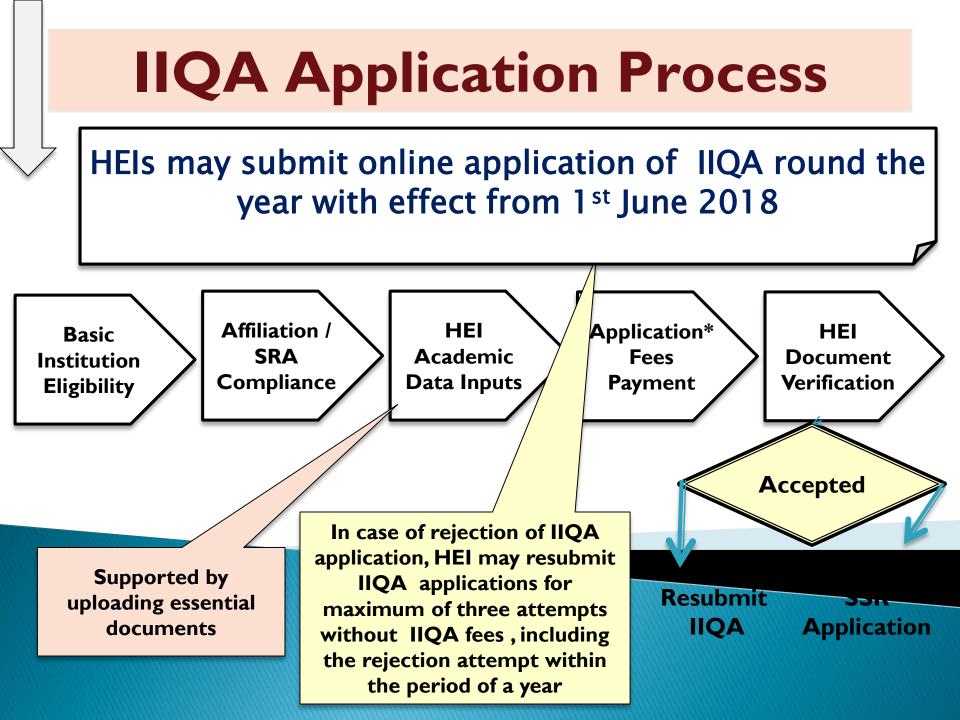
- Stand alone institutions should submit their SSR using autonomous manual.
- Upload AQARs in the website and provide URL/web links in IIQA (applicable for institutions applying for Cycle 2 and subsequent cycles).
- **Undertaking** by the HEIs complying with rules and regulations of Central Government/State Government, UGC, Affiliating University and other applicable SRA in the prescribed format of NAAC.
- **Self declaration** with respect to Affiliation status in the prescribed format of **NAAC**.
- UGC 2f/12(B) recognition certificate(s) along with latest Plan /General Development Grant release letter from UGC (if applicable).

Points to be noted- Clarification of IIQA

- 1. Kindly provide the **English translated version** of all the documents with self attestation if the documents are in regional language.
- 2. Ensure the name of the Institution is same in IIQA application, affiliation letter(s), SRA approval letter(s) (if applicable), UGC letter granting autonomous status (if applicable) and AISHE certificate submitted. Otherwise, IIQA application may not be processed further.
- 3. Ensure that the **previous four years AQARs are uploaded on the HEI** website (applicable for institutions applying for Cycle 2 and subsequent cycles).
- 4. Ensure that the **HEI website is functioning.**
- 5. When an institution undergoes the accreditation process for the first time it is referred to as cycle 1 and the subsequent A & A process are referred as cycle 2, 3, etc. If your institution is accredited by NAAC at any point of time under any methodology, HEI need to apply for cycle 2 (reassessment and revisit are counted as within the same cycle). Similarly if institution is accredited by NAAC twice (reassessment and revisit are not counted for this purpose), HEI need to apply for cycle 3 and so on. Kindly ensure that the correct cycle pumber is entered during registration

- 6. **Re-assessed institution** cannot come for another re-assessment in the same cycle.
- 7. During registration process kindly ensure that the AISHE code of the institution as mentioned in the **AISHE certificate only is entered**.
- 8. Details of all the **programs** offered at the institution including PG Diploma must be entered in **IIQA.** But only number of Certificate / Diploma programs needs to be mentioned Program Details of Certificate/Diploma programs need not be entered. Please ensure that the program details are entered by mentioning the subject combinations in the field "Specialization" for general programs whereas for Honours program, subject specialization may be entered.
- 9. If there is any discrepancy in the data/information provided or the required documents are not submitted by the HEI, a clarification will be sent by the coordinator to the HEI portal. The clarification should be answered only through HEI portal. The HEI need to provide the clarification and the required documents (if any) within the timeline. During Clarification, some of the columns will be enabled for editing so that correct and appropriate information to be provided in IIQA.

- 10.All the notifications, communications, alerts and timelines with respect to application for A & A process are available on the HEI portal. Please log on to HEI portal regularly.
- 11.**Stand alone institutions are considered as autonomous institutions** for the purpose of Assessment and Accreditation.
- 12.**HEIs can apply for A & A process throughout the year.** There is no timeline for registration and submission of IIQA. However, HEIs should submit SSR within 45 days from the date of acceptance of IIQA. Otherwise, HEI need to come afresh by applying IIQA paying the requisite fee.
- 13. Before submission of data/information please view the tool tips by moving the cursor on the question mark symbol at appropriate places in the IIQA application.



2 - Online submission of Self - Study Report (SSR)

Details of various data required for filling up the online format of the Self - Study Report, viz.,

- 1. Executive Summary
- 2. Profile of the Institution
- 3. Extended Profile of the Institution
- 4. Quality Indicator Framework (QIF)
- 5. Data Templates / Documents (Quantitative Metrics)
- 6. Optional Metrics

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test_sslck145@gmail.com AISHE Id: C-7546	Profile View Completion Status View SSR Report
Higher Education Institution	Please submit SSR within 45 days from the IIQA approval date.
Dashboard Manage IIQA < Manage SSR ~	Basic Information Evaluative Report of the Departments
 Profile for SSR Extended Profile & QIF Executive Summary 	Academic Information Please note the session will automatically timeout in 30 minutes, ensure to save the data
Select Optional Metrics	Details of Programs Offered by the College (Give Data for Current Academic year)
 SSR Initial Payment Student Details for Survey Submit SSR 	Level of Name of Duration Entry Qualification Medium Sanctioned Strength No.of Students Program Program/Course in of Instruction Admitted Months
Manage DVV <	Position Details of Faculty & Staff in the College
Assessment <	Teaching Faculty
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I-Executive Summary

Executive Summary highlighting the main features of the Institution including

- * Introductory Note on the Institution: location, vision mission, type of the institution etc.
 Preface to be added
- *** Criterion-wise Summary** on the Institution's functioning in not more than 250 words for each criterion.
- Brief note on Strength Weaknesses
 Opportunities and Challenges (SWOC) in respect of the Institution.
- * **Any additional information** about the Institution other than ones already stated.
- * Over all conclusive explication about the institution's functioning The Executive summary shall not be more than 5000 words

2. Profile of the Institution

- **1.Basic Information**: Name and Address of the College:
- 2. For Communication: Principal, Vice-Principal & IQAC Coordinator
- 3. **Status of the Institution**: Affiliated College, Constituent College, Any other (specify)
- 4. **Type of Institution**: a. By Gender i. For Men ii. For Women iii. Co-education b. By Shift i. Regular ii. Day iii. Evening
- 5. Is it a recognized minority institution? Yes, No
- 6. Sources of funding: Government, Grant-in-aid, Self- financing Any other
- 7. a. Date of establishment of the college
- b. University to which the college is affiliated /or which governs the college (If it is a constituent college)
- ${\rm c.}\ \textbf{Details}\ \textbf{of}\ \textbf{UGC}\ \textbf{recognition}$
- d. **Details of recognition/approval by statutory/regulatory bo**dies like AICTE, NCTE, MCI, DCI, PCI, RCI etc (other than UGC).

- 8. Does the affiliating university Act provide for conferment of autonomy (as recognized by the UGC), on its affiliated colleges? Yes No If yes, has the College applied for availing the autonomous status? Yes No
- 9. **Is the college recognized** a. by UGC as a College with Potential for Excellence (CPE)? Yes No If yes, date of recognition:
- 10. Location of the campus and area in: sq.mts: Location, Campus area in sq. mts. Built up area in sq. mts
- 11. Details of programmes offered by the college (Give data for current academic year)
- 12. **Please fill in the following details if applicable**: Number of programs Self-financed programmes offered New Programmes introduced during the last five years
- 13. List the departments: (respond if applicable only and do not list facilities like Library, Physical Education as departments, unless they are also offering academic degree awarding programmes. Similarly, do not list the departments offering common compulsory subjects for all the programmes: Science Arts Commerce Any Other (Specify)
- 14. Number of teaching and non-teaching positions in the Institution: Teaching faculty Positions Non-teaching Technical Professor Associate Assistant staff .
- 15. Qualifications of the teaching staff: Permanent teachers D.Sc. / D.Litt. Ph.D. M.Phil. PG. **Temporary teachers** Ph.D. M.Phil. PG Part-time teachers Ph.D. M.Phil. PG

- 16. Number of Visiting Faculty /Guest Faculty engaged with the College.
- 17. Furnish the number of the students admitted to the college during the last four academic years: SC ST OBC General Others
- 18. Details on students enrollment in the college during the current academic year: Type of students UG,PG, M. Phil, Ph.D. Total Students from the same state where the college is located Students from other states of India NRI students Foreign students Total
- 19. Please fill in the following details if applicable: Unit Cost of Education Including Salary Component Excluding Salary Component * (Unit cost = total annual recurring expenditure (actual) divided by total number of students enrolled)
- 21. Date of establishment of Internal Quality Assurance Cell (IQAC) IQAC (dd/mm/yyyy)

3. Extended Profile of the Institution

Extended profile contains all the questions which are basically the figures of **denominators** of the formulas used for calculation of various Quantitative Metric values.

1-Programme:

1.1 Number of courses offered by the Institution across all programs during the last five years.

2-Student:

- 2.1 Number of students year wise during the last five years
- 2.2 Number of seats earmarked for reserved category as per GOI/ State Govt rule year wise during the last five years
- 2.3 Number of outgoing/ final year students year wise during the last five years

3-Academic:

- 3.2 Number of full time teachers year wise during the last five years
- 3.3 Number of Sanctioned posts year wise during the last five years

4. Institution:

- 4.1 Total number of Classrooms and Seminar halls _
- 4.2 Total expenditure excluding salary year wise during the last five years (INR in lakhs)

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test_ssick145@gmail.com AISHE Id: C-7546	View Completion Status View SSR Report		
J	Extended Profile QIF		
Higher Education Institution	Please submit SSR within 45 days from the IIQA approval date.		
Dashboard			
Manage IIQA <	1. Program		
Manage SSR v			
Profile for SSR	1.1 . Number of courses offered by the institution across all programs		
Extended Profile & QIF	during the last five years File Description Template Documents		
Executive Summary	Institutional Data in Prescribed Data		
Select Optional Metrics	Format		
SSR Initial Payment	fill up the data, and upload the data file.		
Student Details for Survey	1.2 . Number of programs offered year-wise for last five years 2018-19 2017-18 2016-17 2015-16 2014-15		
Submit SSR			
Manage DVV <			
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4- Quality Indicator Framework (QIF) Distribution of Metrics and Key Indicators across Criteria

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Type of HEIs	Universities	Autonomous Colleges	Affiliated/ Constituent Colleges
Criteria	7	7	7
Key Indicators (KIs)	34	34	32
Qualitative Metrics (QlM)	38	38	41
Quantitative Metrics (QnM)	99	98	80
Total Metrics (QIM + QrM)	137	136	121

Criteria and Key Indicators with its Weightages

Criteria	Key Indicators	Universiti es	Autonomou s Colleges	Affiliated / Constituent Colleges
1. Curricular	1.1 *(U)Curriculum Design and Development	50	50	NA
Aspects	1.1. *(A) Curricular Planning and Implementation	NA	NA	20
	1.2 Academic Flexibility	50	40	30
	1.3 Curriculum Enrichment	30	40	30
	1.4 Feedback System	20	20	20
	Total	150	150	100
2. Teaching-	2.1 Student Enrolment and Profile	10	20	30
Learning	2.2 Catering to Student Diversity	20	30	50
and Evaluation	2.3 Teaching-Learning Process	20	50	50
	2.4 Teacher Profile and Quality	50	60	80
	2.5 Evaluation Process and Reforms	40	40	50
	2.6 Student Performance and Learning Outcomes	30	50	40

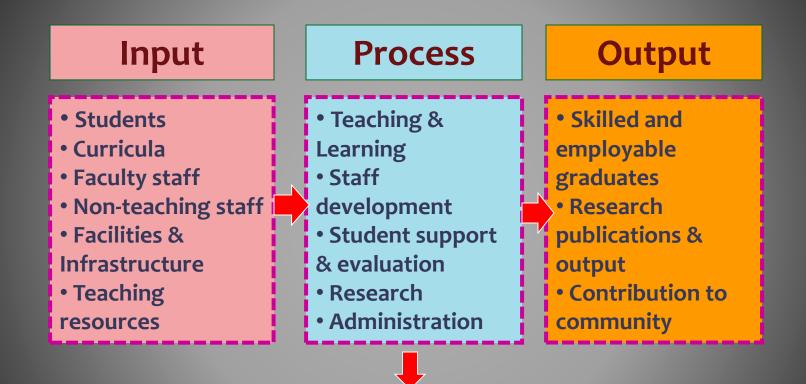
Criteria	Key Indicators	Universities	Autonomou	Affiliated /
			s	Constituent
			Colleges	Colleges
3.	3.1 Promotion of Research			
Research,	and Facilities	20	20	NA
Innovations	3.2 Resource Mobilization for	20	10	10
and	Research			
Extension	3.3 Innovation Ecosystem	30	20	10
	3.4 Research Publications	100	20	20
	and Awards	22	10	D T 4
	3.5 Consultancy	20	10	NA
	3.6 Extension Activities	40	50	60
	3.7 Collaboration	20	20	20
	Total	250	150	120
4.	4.1 Physical Facilities	30	30	30
Infrastructu	4.2 Library as a Learning	20	20	20
re and	Resource			
Learning	4.3 IT Infrastructure	30	30	30
Resources	4.4 Maintenance of Campus	20	20	20
	Infrastructure			
	Total	100	100	100
5. Student	5.1 Student Support	30	30	50
Support and	5.2 Student Progression	40	30	45

Criteria	Key Indicators	Universities	S	Affiliated / Constituent
			Colleges	Colleges
6.	6.1 Institutional Vision and			
Governance	Leadership	10	10	10
, Leadership	6.2 Strategy Development and Deployment	10	10	10
and Managemen	6.3 Faculty Empowerment Strategies	30	30	30
t	6.4 Financial Management and Resource Mobilization	20	20	20
	6.5 Internal Quality Assurance System	30	30	30
	Total	100	100	100
7. Institutiona	7.1 Institutional Values and Social Responsibilities	50	50	50
1 Values and Best	7.2 Best Practices	30	30	30
Practices	7.3 Institutional Distinctiveness	20	20	20
	Total	100	100	100

The highlights of present QIF is as follows:-

2.7 - Student satisfaction Survey	30	50	50
3.3 - Innovation Ecosystem	30	20	10
5.4 - Alumni Engagement	10	10	10
7.1 - Institutional Values and Social			
Responsibilities	50	50	50
7.2 - Best Practices	30	30	30
7.3 - Institutional Distinctiveness	20	20	20

Stakeholder Focus



Stakeholders' Satisfaction

Example: Qualitative Metric (Q_lM) and Quantitative Metric (Q_nM)

Qualitat	1.3. Curriculum Enrichment		Benchmark Values				
ive/ Quantit ative Metrics	(30)	4	3	2	1	0	
1.3.1 Q ₁ M	Institution integrates cross cutting issues relevant to Gender, Environment and Sustainability, Human Values and Professional Ethics into the Curriculum (10)						
1.3.2 Q _n M	Number of value-added courses imparting transferable and life skills offered during the last five years (10)	≥AA	AA-BB	BB-CC	DD-CC	<dd< td=""></dd<>	
1.3.3 Q _n M	Percentage of students enrolled in the courses under 1.3.2 above (5)	≥AA	AABB	BB-CC	DD-CC	<dd< td=""></dd<>	
1.3.4 Q _n M	Percestage of students undertaking field projects, ternships (5)	≥AA	AA-BB	BB-CC	DD-CC	<dd< td=""></dd<>	

Key Indicator - 1.3 Curriculum Enrichment (30)

5. Data Templates / Documents

- (Quantitative Metrics) The online formats (Templates) for submitting data with respect to Quantitative Metrics (QnM) are given in consecutive pages. Kindly Note: For each Quantitative Metric the kinds of data to be uploaded are indicated in tabular form and/ or documents required are listed.
- Documents such as minutes of meeting, decisions, statements of accounts, award letters, letters of appointments, etc., need to be uploaded as required; wherever these are in bulk, hyperlinks to the appropriate website be given.
- > There could be some variation in the metrics from the QIF; this is due to rendering it to the IT format for online submission.

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	1. Curricular Aspect							
		ning and implement	tation (20) ogram introduced during last five years (5)					
F	Program code	Program name	Name of the Certificate/ diploma introduced in last 5 years	Year of introduction	Link of the relevant document			
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Data Templates and suggested Documents for verification – Universities (Quantitative Metrics)

S1. NO.	Criterion I – Curricular Aspe	cts			
	Key Indicator - 1.1 Curriculum Design and Development				
1	1.1.2 Percentage of programs	where syllabus revision was ca	rried out during the last five		
	years				
	Program Code of revised	Program name of revised			
	syllabus	syllabus	Year of revision		
	Documents:				
	Minutes of relevant Academic Council/BOS meeting				
	Institutional data in prescribed format.				

	development				Year of		
	Name of the		Name of the	Activities with direct bearing on Employability/ Entrepreneurship/	introduction		
	Course	Course Code	Program	Skill development			
	Documents:						
	Program/ Curriculum/ Syllabii of the courses						
		Boards of Studie	s/ Academic Cou	ncil meetings with approvals for these			
ST AND ACCREDIN	 MoU's with relevant organizations for these courses, if any. 						
	Institutional data in prescribed format.						
NA AC							

6-Optional Metrics

- In this diversified education system of India, there can be few metrics which may not be applicable to the HEIs. Thus in order to facilitate the HEIs, NAAC has come out with this concept of Non Applicable Metrics.
- Thus the provision is made for the HEIs to opt out some of the metrics which may not be applicable to them for various reasons.

The rules for opting out non applicable metrics:

- a) Maximum weightage of metrics that can be opted out shouldn't exceed 50 (up to 5%).
- b) Metrics with maximum of total 20 weightage per criteria can only be opted out.

- c) All metrics in Criterion 7 are essential. None of the metrics in this Criterion can be opted out.
- d) Metrics identified as essential cannot be opted
- e) Qualitative metrics cannot be opted out.
- •The essential metrics across 6 criteria have been identified for Universities, Affiliated/constituent colleges and Autonomous Colleges which cannot be opted out.
- •The calculation of Cumulative Grade Point Average (CGPA) of Higher Education Institutions (HEIs) will be done excluding the 5% metrics as opted out by the HEIs.
- •This decision is aimed at helping HEIs, as they will not be assessed on metrics not applicable to them.
- •HEIs willing to opt out the 5% of non applicable metrics need to exercise the same, prior to final submission of SSR to NAAC.

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Higher Education Institution	Please submit SSR within 45 days from the IIQA approval date.	
Dashboard Manage IIQA <	1 Curricular Aspects : Weightage (100) 1.1 Curricular Planning and Implementation : Weightage (20)	itage
Manage SSR v	Ref No Details of Metric No	
Extended Profile & QIF Executive Summary	1.1.2 Number of certificate/diploma program introduced during the last five years 5 Image: Save state st	
Select Optional Metrics SSR Initial Payment Student Details for Survey	1.1.3 Percentage of participation of full time teachers in various bodies of the Universities/ Autonomous Colleges/ Other Colleges, such as BoS and Academic Council during the last five years 5 (Metric Type : Derived , Question Type : QN , Evaluation : By DVV , Nature :Value) 6	
Submit SSR Manage DVV <	1.2 Academic Flexibility : Weightage (30)	
Monage Assessment <	Ref Details of Metric Weightage Metric No Performance	

DATA VALIDATION AND VERIFICATION (DVV) Process

- The **Quantitative Metrics (QnM)** of SSR will be sent for Data Validation and Verification (DVV) Partners.
- Total Metrics in Universities =137 out of which 99 are (QnM) Metrics.
- Total Metrics in Autonomous Colleges =136 out of which 98 are (QnM) Metrics.
- Total Metrics in Affiliated/Constituent Colleges =121 out of which 80 are (QnM) Metrics.
- Institutions found to be providing incorrect information/data for Quantitative metrics, during validation and verification stage will be asked for clarifications.
- There is a fixed timeline for the entire DVV process. Institutions are supposed to respond within stipulated time given by DVV partner, during DVV clarification stage.
- On the basis of clarifications submitted by the HEIs, the data will be again sent for DVV Partners.

DVV Deviation

After DVV process, a DVV Deviation report will be generated.

Extended Profile Deviation Metrics Level Deviation

- Status of each deviated metric will be classified a follows:
- 1. No Answer Change
- 2. HEI Clarification Accepted
- 3. DVV Suggestion Recommended
- 4. Changed after Clarification



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AISHE Id: C-19164		Extended P	rofile Deviations Metrics Level Deviations					
her Education Institution								
ashboard		HEI Name : (GOVT.P.G.COLLEGE GARHAKOTA A:	ssignment Date :	23/03/2019	Number	of Clarifications : 10	
anage IIQA	¢			-				
-		AISHE ID : C	-19164 La	ast Date : 07/04/2	2019			
anage SSR	¢	Extended ID	Deviation Details and HEI Response		Affected Metrics	Findings of DVV	Response of HEI	Status
nage DVV	<							
anage Assessment	<	1.1	Number of courses offered by the institution across all programs of five years	during the last	1.2.1	What has been included by the HEI is the	NUMBER OF COURSE A OFFERED ACROSS	HEIs Clarification
inage Appeal	<		HEI Input : 2			number of the main streams of programs	ALLPROGRAMS IS 115	Accepted
nage AQAR	<		DVV suggested Input: 126			and NEITHER the Programs NOR the		
ports	<					courses. There seems to exist a confusion about		
anage Profile Details			HEI clarification Input : 115			what is a program vis-a-		
pport/ Helpdesk			Recommended Input : 115			vis a course. The number of courses		
idelines			Attached Documents :			taught in each program being more than one,		
Q			1.Institutional Data in Prescribed Format			the number of courses	* 4 F	

Extended Profile Deviation

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ſ	Extended Pro	ofile Deviations	Metrics Level E	Deviations							_	•
	HEI Name : PSG	COLLEGE OF TECHNO	LOGY		Assign	ment Date : 14/10/20	18	Number of Clarif	ications : 4			
	AISHE ID : C-370	13			Last D	ate : 29/10/2018						
	Extended ID	Deviation Details an	d HEI Response				Affected Metrics	Findings of DVV	Response of HEI	Status		
	1.1	Number of students	year-wise during the	last five years			5.1.5 2.2.2 5.1.2 5.1.1 4.2.6	HEI input and uploaded data does not match. excel sheet suggests	The details of number of students year wise during the last five year is provided in supporting document.	No Answer Change	-	
		2017-18	2016-17	2015-16	2014-15	2013-14		data for 2017-18- 2882,216-17-2261 Edit				4
		8449	8529	8597	8748	8687	2.3.3 3.6.4 2.2.3	HEI input accordingly.				
		Attached Document	s : in Prescribed Format				2.2.3 1.3.4 5.1.4 1.3.3 4.3.2 2.1.1	• •	•			
									Supporting Document : 2.1.xlsx			
	2.1	Number of eligible a five years HEI Input :	applications received for	or admissions to all t	he programs year-wi	se during the last	2.1.2	Please upload data 🔺 required data.	PSG college of Technology is a Government Aided institution affiliated to Anna University-	No Answer Change		
		2017-18	2016-17	2015-16	2014-15	2013-14	 				 	*
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Metrics Level Deviation

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C https://assessmentonline.naac.gov.in/pu	ublic/index.php/admin/dvv_heiclarification			☆ 👜 🔍	D
Extended Profile Deviations Metrics Level Dev	iations				
HEI Name : PSG COLLEGE OF TECHNOLOGY AISHE ID : C-37013	Assignment Date : 14/10/2018 Last Date : 29/10/2018	Num	ber of Clarifications : 79		
Metric ID Deviation Details and HEI Response		Findings of DVV	Response from HEI	Status]
last five years 1.2.1.1. How many new courses are i HEI Input :	567 y the institution across all programs during the last five years 3087	Data mismatch . HEI input and uploaded document vary. Edit HEI input.	The data mismatch was due to usage of multiple number of sheets in a single Excel file. A single excel file comprising of all the new courses across all the programs offered during the last five years is uploaded as a supporting document.	No Answer Change	2
	g transferable and life skills offered during the last five years courses are added within the last 5 years 84 64 64 64	Provide Brochure or /Course content or syllabus relating to Value added courses.	https://drive.google.com/ A Ox_MkOckkXP? usp=sharing	HEIS Clarification Accepted	

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NAAC 👤 Dr. Ruchi Tripathi Modules -Dr. Ruchi Tripathi **Deviation Analysis Report** HEI Details Other Metrics Deviations Findings SSR MANAGEMENT Metrics ID Metrics Old Metrics Value New Metrics Value Change in Percentage Dashboard Number of certificate/diploma program introduced during the last five 1.1.2 5 4 20 % decrease years Manage IIQA Average percentage of students enrolled in subject related Certificate/ 12.68 % 15.13 % decrease 1.2.3 14.94 % Diploma programs/Add-on programs as against the total number of Manage SSR students during the last five years Manage DVV Number of value added courses imparting transferable and life skills 5 80 % decrease 1.3.2 1 offered during the last five years Student Survey Dashboard Average percentage of seats filled against seats reserved for various 99.15 % 9.77 % decrease 2.1.3 89.46 % categories as per applicable reservation policy during the last five View Inflibnet Inputs years Registration Approval Percentage of full time teachers who received awards, recognition, 2.4.4 4.76 % 7.14 % 50 % increase fellowships at State, National, International level from Government, Manage Profile Details recognised bodies during the last five years 3.4.2 Number of awards and recognition received for extension activities 2 0 100 % decrease from Government /recognised bodies during the last five years Average percentage of students benefited by scholarships, freeships, 5.1.2 4.34 % 3.21 % 26.04 % decrease etc. provided by the institution besides government schemes during the last five years 🔁 SpiceJet_E-ticket_....PDF \land 2 1 affiliated (20).xlsx SpiceJet_Mobile_....PNG ^ Show all PROGRAMME.docx SpiceJet_E-ticket_....PDF ^ \wedge \wedge

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Standard Operating Procedure for Data Validation and Verification

- > Third Party Validation and Verification Process
- > HEI provide the supporting documents during the SSR submission to facilitate speedy DVV clarification process.
- It is mandatory to respond to DVV clarification raised in extended profile and metrics with in stipulated time
- > It is mandatory to fill the **Data Template**

- > The NAAC Portal supports only 5MB data. If size of the document exceeds 5MB, the HEI can host the supporting document(s) on the HEI's website and provide the link of the same in the template and/or in the HEI-DVV clarification response box.
- Extended Profile & Metric wise, Documents/and specific instruction to HEI are available in Standard Operating Procedure for all quantitative metrics.
- For documents in regional language, kindly provide an attested translated version in English
- Though the data is large, the HEI has to fill the Data Template. During DVV clarification, the DVV will seek for sample selective documents. for validation. <u>http://naac.gov.in/images/docs/apply_online/SOP-DVV-HEI/SOP-General-University-for-HEIs-26-8-19.pdf</u>

Types of QnM Metrics

- **Block Year:** Number of certificate/diploma program introduced during last five years
- **Year Wise during last five years:** Average percentage of students from other States and Countries during the last five years

Year			
Number			

Optional: Structured feedback received from
 Students 2)Teachers 3)Employers 4)Alumni 5)Parents for design and review of syllabus-Semester wise/ year wise

Options:

Any 4 of the above, Any 3 of the above, Any 2 of the above, Any 1 of the above None of the above

- Yes/No type: The institution offers a course on Human Values and professional ethics (Yes/ No)
- Current Year : Percentage of Programmes in which Choice Based Credit System (CBCS)/ elective course system has been implemented (current year data)

Challenging Metrics

- 4.1.4: Average percentage of budget allocations, excluding salary for infrastructure augmentation during last five years(INR in Lakhs)
- 4.2.4: Average annual expenditure for purchase of books and journals during the last five years (INR in Lakhs)
- 4.4.1:Average expenditure incurred on maintenance of physical facilities and academic support facilities excluding salary component, as a percentage during the last five years(INR in Lakhs)
- 7.1.8: Average percentage expenditure on green initiatives and waste management excluding salary component during the last five years (INR in Lakhs)

- > 2.4.4:Average percentage of full time teachers who received awards, recognition, fellowships at State, National, International level from Government, recognized bodies during the last five years
- 3.4.2:Number of awards and recognition received for extension activities from Government recognized bodies during the last five years
- ▶ 3.5.1:Number of linkages for faculty exchange, student exchange, internship, field trip, on-the-job training, research, etc during the last five years
- **3.5.2**:Number of **functional MoUs** with institutions of national, international importance, other universities, industries, corporate houses etc. during the last five years (only functional MoU's with ongoing activities to be considered)



STUDENT SATISFACTION SURVEY (SSS) Process

- <u>SSS will be conducted simultaneously with DVV</u> <u>process.</u>
- The data of the students for Student Satisfaction Survey (SSS) has to be submitted concurrently during online submission of SSR.
- Student Satisfaction Survey (2.7.1) which is part of criterion II on Teaching – Learning and Evaluation
- A **stratified random sample** of students will be chosen for the survey. In sample, students would be spread evenly across different classes, year of enrolment and gender as far as possible.

Maximum of Two survey attempts will be initiated to reach the desired level response as per requirements mentioned below

- i. For Colleges (UG/PG and Autonomous) responses should be received from at least 10% of the student population or 100, whichever is lesser.
- ii. For Universities 10% of the student population or 500, **whichever is lesser.**
- Student Details:-The HEIs are required to submit data of all students. (Class wise with name, e-mail & mobile number and Aadhaar number)
- >There are two separate columns for Student ID and Enrollement ID. In the absence of separate IDs the institutions can repeat same Id in the two columns

> Total entries should not be greater than the

- students marked in Institutional Information for Quality Assessment (IIQA)
- The SSS questionnaire: (20 objective & 01 subjective) which is available in NAAC website and will also be e-mailed to students.
- SSS questionnaire is in English. NAAC website will have both versions available. If needed HEIs can make local language translation available for information of students before they take the survey.
- Questionnaire for Students
 English Version
 Hindi Version

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hboard			COLLEGE	Survey Initiated On : 23/10/2018				
ige IIQA	AISHE Id :		C-20829	Completed On : 22/11/2018				
ge SSR	SSR Submitted O	n :	23/10/2018 14:35:00					
t Survey Dashboard	Total IIQA Count	Total Upload Count	Total Students Selected:	% RESPOND				
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On-site Visit & Logistics

- NAAC will not pre-disclose the details of the visiting teams and HEIs will not be responsible for Logistics for the Visiting Teams.
- NAAC will directly take care of all the logistics regarding the Peer Teams visiting the institutions, TA, DA, Honorarium, etc.
- The institution needs to pay the second instalment of A & A fee and logistics fee along with three preferences of PTV Dates, nearest Airport / Hotels details for the peer team visit with in 15 days from the date of pre-qualification. An auto generated email will be sent to the registered email ID regarding the same.
- The institution will be informed about the finalised PTV dates through the portal. No physical documents will be sent to the institution. The communication will be through portal and or by email of Coordinator.

Provision for Reimbursement of A&A fees UGC recognized institutions under 2f & 12B.

- Institutions which are recognized under section 2(f) and 12B of UGC Act, 1956 and receiving the General Developmental Grants from UGC should also pay the assessment and accreditation fees.
- The A&A fees and expenses on TA and logistics expenses of peer team would be reimbursed as per NAAC guidelines on submission of the latest General Developmental Grants sanction letter of UGC with an attestation by the Head of the Institution and other necessary documents, as and when NAAC receives grants from UGC

<u>Peer Team Visit</u>

>NAAC has a large database of experts, who are reputed academicians, senior educational administrators and researchers. These experts undergo an Assessors Orientation Programme prior to being inducted as Peer Team Members.

>Automated Peer Team Selection will be carried out by the system.

Declaration of Result and Validity of Accreditation

- The results of institutions will be declared by taking into consideration of System Generated Scores on all Qualitative Metrics, Score on the Student Satisfaction Survey and Scores given by Peer Team
- The Accreditation is valid for a period of Five years. If an institution secures Grade A and above for two consecutive cycles then the validity of next cycle of accreditation will be for Seven years instead of Five years.
- HEIs may opt for re-assessment only after on year and before three years from the date of declaration of result.

NAAC Accreditation Outcome Document

1 Peer Team Report

- 2 Statistical Analysis of Quantitative Metrics (Q_nM)
- 3 Institutional Grade Sheet

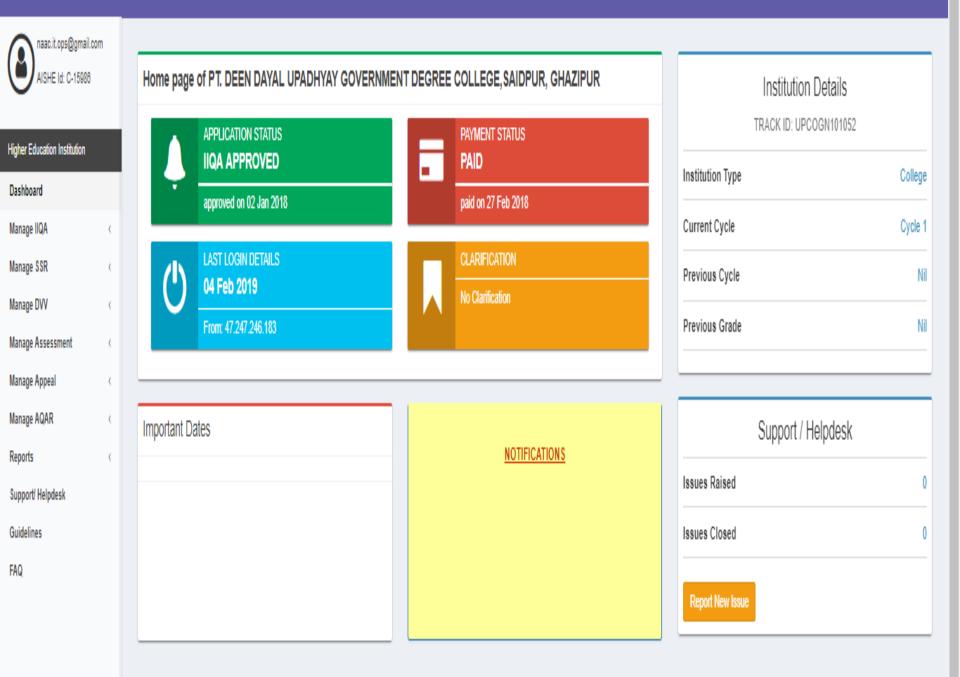
Above three (3) parts would be combined together to form "NAAC Accreditaiton Outcome" document. It would be made mandatory for HEIs to display it on Institutional website apart from hosting it on NAAC website.

Grading System adopted in the RAF

Range of Institutional Cumulative Grade Point Average (CGPA)	Letter Grade	Status
3.51-4.00	A++	Accredited
3.26-3.50	A+	Accredited
3.01-3.25	А	Accredited
2.76-3.00	B++	Accredited
2.51-2.75	B+	Accredited
2.01-2.50	В	Accredited
1.51-2.00	C	Accredited
<= 1.50	D	Not Accredited

HEI Portal

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Support/Helpdesk:

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Manage Appeal						
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Thank You